



PERMA PURE LLC

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A HALMA COMPANY

June 22, 2020

Perma Pure ISO 13485:2016 and ISO 9001:2015 Certifications Update

Dear Customer,

On March 10th through the 13th of 2020 our registrar, TUV SUD America, completed our 3-year recertification audit. The audit was completed with 0 major nonconformances noted and a recommendation for recertification.

As you may be aware, our ISO Certifications expired on 2020-06-07.

We have been working very closely with our registrar to receive a date on when the updated certs will be received. As of June 10, 2020, we received confirmation that they are working with the certification body to obtain a timeline on when the physical certs will be received.

Please note that the delay in the issuing of the certs is in no way related to Perma Pure's good standing with our registrar or the health of our Quality Management System. Although, we have not received confirmation on the reason why the certification body is delayed, based on the timing, we believe the administrative delay may be related to the global COVID-19 Pandemic.

As soon as we receive confirmation of a date for when the certs will be issued and or receive the physical certs we will update our website for easy accessibility to all of our customers and contact any who may have reached out during the month.

If you have any questions or concerns, please feel free to contact me directly.

Best Regards,

Sidra M. Hankins

Digitally signed by Sidra M. Hankins
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Sidra M. Hankins

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